



## Practice Transformation Educational Series

### Practice Transformation. Working Smarter not Harder.

Please join us for a series of educational sessions that explore the various components of practice transformation all designed to assist the practice in improving the quality and efficiency of your office workflows.

**Meeting:** **Module Three – Communications and The Patient Experience**  
Wednesday, September 27, 2017

**Module Four – The Elements of Chronic Disease**  
Wednesday, October 25, 2017

**Who:** Physicians, Practice Managers and Office Staff of QA Primary Care Practices

**Where:** Embassy Suites Cleveland - Rockside  
5800 Rockside Woods Blvd N  
Independence, OH 44131

**When:** 7:30 a.m. - 9:30 a.m.  
Continental Breakfast provided

**RSVP to:**

**CALL** 216.986.1277

**EMAIL** [TheQualityAlliance@ccf.org](mailto:TheQualityAlliance@ccf.org)

**ONLINE** [ccqualityalliance.org/Contact-Us/Events.aspx](http://ccqualityalliance.org/Contact-Us/Events.aspx)